

The Hoboken Journal

This site is a blog that discusses political, infrastructure, business, social and economic issues on the Hoboken, State, and National levels that effect homeowners, renters, businessmen and women in this town. This journal is part political satire, part serious about the relevant issues that affect the City known as a "Mile Square".

TUESDAY, OCTOBER 6, 2009

Pathsux Survey Results

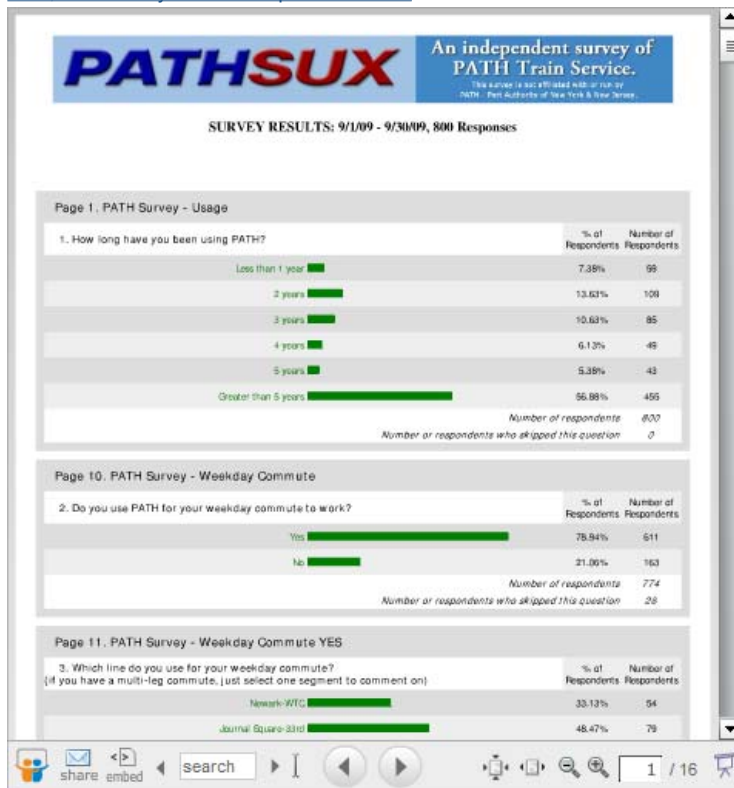
The website <http://www.pathsux.com/> conducted a survey in September and got over 800 responses about the service of the PATH from a Hoboken perspective.

Here are some of the key results:

| Results after first month, 800+ Responses | |
|---|--|
| 55% | Rate PATH service BELOW AVERAGE, POOR, or UNACCEPTABLE |
| 49% | Say PATH service is GETTING WORSE, not better |
| 85% | Say rush hour trains are TOO CROWDED |
| 88% | Say stations are TOO HOT |
| 69% | Say Public Service Announcements are USELESS & repeat TOO OFTEN |
| 81% | Say 'PATH Thursdays' are a WASTE OF \$ |

Here are the results from the September 2009 regarding Hoboken PATH service on Slideshare:

[Path Sux Survey Results September 2009](#)



View more [documents](#) from [Kurt Gardiner](#).

My Comment:

I do not use the PATH regularly for my daily commute into Manhattan. I use the ferry instead from Hoboken South to Pier 11 since my office is right nearby. I do can comment that the times I have used weekend service during the day or early evening that the PATH was very crowded and that the service had gone downhill for Hoboken since they changed the schedule years ago regarding weekend service.

The results of this survey seem to indicate that a lot needs to be done to improve customer satisfaction of the PATH from a Hobokenite's perspective. What is your opinion of PATH service? Feel free to comment below.